

Privacy Policy

Here at Netball Dynamix, we are committed to protecting the data that we hold and use about you and to respecting your privacy. We are confident that you will find the information that you need set out in this policy, but if you need to know more about the data that we hold or the way that we use it, you can contact us by emailing at info@netballdynamix.co.uk.

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1. About this policy

This policy describes the data that we collect from you or about you, and the way that we use it. Please read the policy carefully as it will help you to understand the way that we use your data and our reasons for doing so.

2. The way that we use your personal data

a. What personal data do we collect?

This policy gives you information about the way that we use your "personal data". Personal data is any information that could be used to identify you in some way. The personal data that we collect from or about you may include the following:
Name, address, e-mail address, phone number, credit/debit card details.

b. How do we collect personal data?

We may collect personal data in a variety of ways including:

Directly from you:

Information such as name, address, telephone number, email address, as well as other information, may be collected when you voluntarily provide this information to us.

From other sources:

When you complete our online registration / booking order form.

c. How do we use personal data, and what is our justification for doing so?

We use your personal data for a variety of purposes related to the products and services that we provide. From a legal perspective, there are various reasons for doing so; and we have set out an explanation of this below.

For purposes related to the provision of the products and services that we offer to you:

- Information is necessary for processing your order.
- Providing coaching services.
- Administration.
- Being able to contact you.
- Improve the website.

d. How do we share your personal data?

We will never sell your personal data or give it to anyone else for them to use for their own purposes without making that clear to you.

Sharing with “e products” and services we offer:

Information will only be shared with other parties that are involved with the fulfilment of your order.

Sharing data to third parties:

Data will only be released to third parties (e.g. Police) on request where there is a legal requirement for us to do so.

Marketing:

We send marketing emails to private email addresses providing information on our upcoming camps.

Netball Dynamix operates a Facebook page <https://www.facebook.com/netballdynamix> which provides details of our products and services.

3. Security and retention of your personal data

Security of your personal data:

We take the security of your data very seriously and have put physical, technical and administrative strategies, controls and measures in place to help protect your personal data from unauthorised access, use or disclosure as required by law and in accordance with accepted good industry practice.

To help us keep your data safe please choose a strong, secure password and keep your password confidential and avoid sharing it with anyone.

Retention of your personal data:

In broad terms, we will only retain your personal data for as long as is necessary for the purposes described in this privacy policy. This means that the retention periods will vary according to the type of the data and the reason that we have the data in the first place. For example, some transaction data will be kept for a number of years in order to comply with various finance and tax related legal obligations. Other transaction data may be kept for a different period because it is in our legitimate interests to do so in order to provide appropriate customer service.

4. Your rights and how to contact us

The law gives you a number of rights in relation to your personal data and our use of it. You have the right:

- a) to ask us not to use your personal data for direct marketing purposes;
- b) to ask to see what personal data we hold about you and to find out about the way that we process the data (and in some circumstances, you can ask us to provide a copy to a third party);
- c) to ask us to correct or update any personal data which is inaccurate;
- d) to ask for personal data to be deleted in some (but not all) circumstances where there is no good reason for us to continue to process it;
- e) to ask us to temporarily stop using your data if you don't believe that we have a right to use it, or to stop us from using your personal data where there is no good reason for us to continue to use it; and
- f) not to be subject to decisions made solely on the basis of 'automated processing' (i.e. the right not to be subject to decisions made solely by algorithms or computers without input from a human) in certain circumstances.

If you would like to exercise any of the rights listed above, or if you have any queries or concerns about the way that we use your personal data (or any questions about this privacy policy), you can contact us by emailing info@netballdynamix.co.uk .

5. Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this site. We may also email you with any changes if we have your email address. Please check back frequently to see any updates or changes to our privacy policy.